

SOLAR SHADING SYSTEMS TERMS AND CONDITIONS

3000 Airway Ave Front, Costa Mesa CA 92626

866-432-4353

sales@SolarShadingSystems.com

Limited Life Time Warranty

Custom Window Treatments Warranty: Solar Shading Systems' custom fabric treatments are guaranteed to be free from fabrication defects for the life of the product provided the product is not incorrectly used and is owned by the original purchaser. This warranty is limited to the repair of products manufacture by Solar Shading Systems. Solar Shading Systems maintains the right to determine whether the defect is covered by the warranty and how the fabrication defect will be corrected. Repairs will only be made to meet original specifications of the contract. This warranty does not include conditions or damage resulting from normal wear and tear, sun damage, misuse or abuse, improper cleaning, reinstallation (other than Solar Shading Systems) or the application of chemicals. Nor does this warranty include collateral cost such as installation by a third party, shipping, or maintenance of any product. If client discovers any fabrication defects concerning Solar Shading Systems' products, please contact Solar Shading Systems within thirty days from the date of product installation. This warranty only applies to requests for repair of fabrication defects that are made within thirty days from the date of product installation. If a request for repair of fabrication defect is not made within thirty days, Solar Shading Systems will not be responsible for the fabrication defect repair and will not be liable for any further damage to customers' furnishings and/or the window treatment(s) in question.

Hard Window Treatments Warranties: Solar Shading Systems offers a one year warranty on parts and labor for products resold by Solar Shading Systems. The warranty is valid for one full year from the date of invoice. After one year from the date of invoice, standard factory warranties will apply to all resold products, including current market rates for service and repairs. Please contact Solar Shading Systems for more information on specific products or factory warranties. Repairs will be made on-site whenever possible. If necessary Solar Shading Systems reserves the right to repair the product at its facility or any of its vendor facilities (freight to be paid by end-user). Solar Shading Systems will make every effort to repair and reinstall the warranted product in a timely fashion.

Motorization: All electric motors and electric components are supplied by third party vendors. As a workroom, Solar Shading Systems does not warranty any electric motors or electrical components beyond the original manufacturer's warranties. All of Solar Shading Systems vendors provide varying warranties on their products. For more information on specific vendor warranties and products, please contact Solar Shading Systems.

Wiring: As a courtesy, Solar Shading Systems provides customers with pre-wiring guidelines in writing to third party electrical contractors. The guidelines Solar Shading Systems supplies to customer are furnished by the manufactures of the motorized units and should be verified by a state licensed electrical contractor selected by customer and at customer's own expense. Customer will be responsible for ensuring that the selected electrical contractor is licensed. Solar Shading Systems is not a licensed electrical contractor and is only providing the pre wiring guidelines as a courtesy. Therefore, Solar Shading Systems is not responsible for any wiring errors found in the pre-wiring guidelines and/or errors performed by customer's electrical contractor, including the positioning of the junction boxes or connections to the motor which may cause damage to the home or motors.

Yardage Estimates: Solar Shading Systems' proposals include estimates of approximate yardage requirements to complete an order. Due to multiple variations such as fabric repeats, fabric widths and drapery hardware, Solar Shading Systems cannot quote exact yardages. Accordingly, Solar Shading Systems is not responsible for any extra fabric left over or purchase of additional fabric to complete a project. Due to limited storage space, extra fabrics or trimmings will only be available for the client to pick up for thirty days from the date of installation.

Textiles: Fabrics have inherent characteristics that are out of Solar Shading Systems control (i.e., stretching, stiffness, hiking, flaring, dye lots, back light shadows and imperfections). Be aware that no fabric is completely stable and there should be tolerance for small fluctuations in drapery and shade lengths. Window Covering Association of America ("WCAA") standards for manufactured draperies is up to ½" of variation from tabled measure. Tabled measure is defined as fabric measured as it lies on a table without stress or constrictions. Drapery fabrics (due to yarn contents, construction, humidity, etc.) will expand or contract under certain atmospheric conditions.

Fading: Solar Shading Systems does not warranty any window treatments from fading. Please consult with your fabric representative before purchasing **customers own fabrics**. Colored linings supplied by Solar Shading Systems are made to industry standards and are also subject to fading.

Fabric Backlighting: Fabrics may change in appearance when sun light is directed from the back side of the fabric. Solar Shading Systems recommends you place the fabric sample in the same light as your final application to determine true appearance.

Final Design/Application: Solar Shading Systems will not be responsible for the cost of a new window treatment and/or fabric, or other collateral expenses, should the customer not be satisfied with their window treatments and/or fabric selection due to appearance of the final design and/or other variations beyond Solar Shading Systems control. Accordingly, please consult with your fabric representative for specific variations before purchasing fabrics. *In the event that a drapery has stretched or shrunk, the seller or purchaser of the fabric would be responsible for necessary adjustments.*

Delivery Dates: All delivery dates are estimated and subject to arrival of customers' own fabrics, as well as possible back orders from Solar Shading Systems' vendors. Solar Shading Systems reserves the right to amend estimated delivery dates.

Changes: Any changes to an active purchase order must be agreed to by both parties and must be changed in writing prior to the beginning of the window treatment production. Changes will not be made to active purchase orders after Solar Shading Systems commenced window treatment production unless client pays for the cost of associated with requested changes

Cancellation policy: Custom made products are not subject to cancellation or return.

Terms: 50/50 - A fifty percent deposit payment is due to activate all orders and the remaining fifty percent is due prior to shipping.

Installation: *Any valuables or furnishings, such as art, accents, furniture, etc. must be moved out of the installation work area before a Solar Shading Systems installer arrives for installation. Hard to move furniture (such as pianos) must be moved away from installation work area by homeowner before installer arrives for installation. The installer cannot move back these same furnishings for liability reasons.*

Print Name: Title: _____

Signature: Date: _____